



## **BEFORE WE ARRIVE AT STORE**

1. All team members have used a thermometer before leaving their home to check their temperature and the temperature of anyone else in their household. If anyone's temperature in that household is above the threshold, the team member self-isolates.

## **FOR YOUR SAFETY AND OUR OWN**

1. We have installed sneeze guards on all tills.
2. All team members on the shop floor will be wearing face visors and masks.
3. We are only allowing a maximum of 5 household groups in the store at any one time, we ask you keep your household groups as minimal/small as possible when entering our store.
4. When the store is at capacity of 5 household groups, we will close our door with a barrier until one household group leaves and we can allow another one entry.
5. We ask that everyone visiting our store uses the hand sanitizer provided at entry.
6. We ask that everyone visiting our store follows the one-way system we have marked out.
7. At no point will air-conditioning be used in store.
8. Our fitting rooms will not be in use, anyone visiting our store will be unable to try on any clothes, free disposable tape measures will be available, and we will be flexible with returns.
9. Tape measures are only to be used by customers; team members cannot help with measuring but can advise.
10. Team members will always maintain a distance of 2m or more from customers.
11. After serving a customer, team members will always wash or sanitise their hands.
12. Customers are required to wait to be called forward to the till
13. After every transaction, a team member will sanitise the till area and card machine when it has been used, before the next customer is asked to approach the till.
14. Team members will always ask people visiting the store to adhere to the social distancing rules as well as the one-way system.
15. We ask that everyone visiting the store stays alert and aware of those around them, especially when entering and leaving the store.
16. Any returned items will be quarantined for three days.

**THESE RULES ARE FOR ALL OUR SAFETY PLEASE ENSURE THAT THEY ARE FOLLOWED**

**STAY ALERT AND STAY SAFE**

**Luke Conod**  
**Managing Director**